



**Vanderbilt University  
Information  
Technology**  
Rich Germano,  
Interim CIO

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Finance and IT  
Chief of Staff  
Lindsay Burgener



IT Workforce Management  
Alex Wilson

IT Executive Support

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**IT Strategy &  
Infrastructure Services**  
Shanmuga Sundaram,  
Deputy CIO




**Hosting Services**  
Mike Harris

Databases  
Linux/F5/DNS  
Storage and Backup  
Virtualization  
Windows Apps and Servers  
Collaboration



**Network Services**  
Dave Mathews

Voice and Data Networks  
Design, Engineering, and Operations  
Network Security



**Data Center Services**  
Bo Payne

Facilities Support  
Operations Center



**Cloud Services**  
VACANT

Connectivity and Vendor Admin.  
Consulting and Support




**IT Service Management and  
Disaster Recovery**  
Taj Wolff

Voice & Data Support  
Request, Change, Configuration, Incident, and  
Problem Management  
Disaster Recovery and Operational Continuity  
Product & Services Catalog

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**IT Finance and Business  
Operations**  
Heather Slagell




**Budget Analysis**  
Andrew Harrell

Budget and Planning  
Billing  
Forecasting and Analysis Reporting  
Financial Modeling



**IT Business Operations**  
Kathryn Maggart


Capacity Management  
Software Store  
Vendor Contract Management



**Operator Services**  
Ronnie McDowell

Contact Center Services for University and  
Medical Center

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**Client Success**  
Kathleen Armour-Spitzer



**Relationship Management**  
Kelly McGill-Barrett

Academic  
Administration  
Research

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**Office of Continuous  
Improvement**  
Josh Vincent




**CRM Project**  
Jason Reusch




**Product Solutions**  
Ben Frazee

Enterprise Application Management




**Change Management**  
Amanda Roberts

Change Management  
Communications




**Enterprise Program and Project  
Management**  
Fran Spurrier  
Jennifer Mobley-Harris

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**IT Service Delivery**  
Kevin Owen




**Support Services**  
Amanda Jacob

Tech Hub Walkup  
Tech Hub Central  
Tech Hub Dispatch  
Process Improvement



**Desktop Engineering and  
Lifecycle Management**  
Chris Bransford

Inventory & Asset Management  
Purchasing  
Desktop Engineering



**Classroom Technology**  
BC Hatchett

Audio Visual  
Classroom Technology Support

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**IT Development &  
Operations**  
Ed Wisdom




**App. Development &  
Integration**  
Andy Green

Student Applications  
Administrative Solutions  
Identity Services  
Research Development  
Oracle Cloud  
CRM  
DAR  
SailPoint




**Data Analysis & Platform  
Operations**  
Julie Catellier

Application Middleware  
Enterprise Linux Applications  
Research Platform Services  
Integration Tools  
Deployment Tools



**Data Infrastructure**  
Brett Echerd

Data Warehouse Administration  
Data Model Design and Analysis




**Data Engineering**  
Shawn Taylor

Data Warehouse Development  
Data Model Design and Analysis  
Data Transformation

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**Cybersecurity**



**Engineering and Operations**  
TBD

Threat Monitoring, Detection, and Response  
Vulnerability and Systems Posture Assessment  
eDiscover



**Governance and Architecture**  
TBD

IT Security Policy  
Security Awareness Training  
Compliance Assessment  
Risk Assessment

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