


Emeral Carrier
Executive Assistant



Vanderbilt University Information Technology
Rich Germano



IT Finance
Heather Slagell



CRM Project
Jason Reusch

IT Strategy, Enterprise Consulting, and Project Management




IT Strategy, Enterprise Consulting, and Project Mgmt
Fran Spurrier

IT Strategy
Enterprise Consulting
Project Management
Business Analysis



Strategic Implementations
Jennifer Mobley-Harris



Office of the CIO
Kim Mallory



IT Business Operations
Kathryn Maggart

Capacity Management
Software Store
Vendor Contract Management




Human Resource Management
Alex Wilson

Workforce Planning
Performance Management
Employee Relations
Human Capital Management (HCM)




Special Projects
Mondrivia James

Special Projects



Operator Services
Ronnie McDowell

Contact Center Services for University and Medical Center



Client Success
Kathleen Armour-Spitzer



Disaster Recovery & Service Level Mgmt
Craig Hampton

IT Disaster Recovery
Operational Continuity
Product & Services Catalog
SLA Administration



Relationship Management
Kelly McGill-Barrett

Academic Administration
Research



Change Management and Communications
Kelsey Anito

Change Management
Communications
Facilitation and Program Management
Training Plan Administration
Awards and Recognition



Infrastructure Services
Shanmuga Sundaram



Hosting Services
Mike Harris

Databases
Linux/F5/DNS
Storage and Backup
Virtualization
Windows Apps and Servers
Collaboration



Network Services: Voice and Data
Dave Mathews

Voice and Data Networks
Design, Engineering, and Operations
Network Security



Data Center Services
Bo Payne

Facilities Support
Operations Center



Cloud Services
Jason Bradley

Connectivity and Vendor Admin.
Consulting and Support



IT Service Management
Taj Wolff

Voice & Data Support
Request, Change, Configuration,
Incident, and Problem Management



Information Security
Masood Sidiqyar



Security Operations
Chris Grube

Threat Monitoring, Detection, and Response
Vulnerability and Systems Posture Assessment
eDiscover



Risk and Compliance
Andrea Lawrence

IT Security Policy
Security Awareness Training
Compliance Assessment
Risk Assessment




IT Development & Operations
Ed Wisdom




Application Development & Integration
Andy Green

Student Applications
Administrative Solutions
Identity Services
Research Development
Oracle Cloud
CRM
DAR
SailPoint




Data Analysis & Platform Operations
Julie Catellier

Application Middleware
Enterprise Linux Applications
Research Platform Services
Integration Tools
Deployment Tools



Data Infrastructure
Brett Echerd

Data Warehouse Administration
Data Model Design and Analysis



Data Engineering
Shawn Taylor

Data Warehouse Development
Data Model Design and Analysis
Data Transformation



IT Service Delivery
Kevin Owen



Service Excellence
Amanda Jacob

Partner Support
Agile Support
Product Management




Support Services
Kevin Owen

Engineering/Law School
Owen/Divinity
Peabody/Blair
Arts and Sciences
Support Units
Tech Hub Central



Lifecycle Management
Chris Bransford

Inventory & Asset Management
Purchasing
Desktop Engineering



Classroom Technology
BC Hatchett

Audio Visual