



**Vanderbilt University
Information
Technology**
Rich Germano,
Interim CIO

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Finance and IT
Chief of Staff
Lindsay Burgener



IT Workforce Management
Alex Wilson

IT Executive Support

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**IT Strategy &
Infrastructure Services**
Shanmuga Sundaram,
Deputy CIO




Hosting Services
Mike Harris

Databases
Linux/F5/DNS
Storage and Backup
Virtualization
Windows Apps and Servers
Collaboration



Network Services
Dave Mathews

Voice and Data Networks
Design, Engineering, and Operations
Network Security



Data Center Services
Bo Payne

Facilities Support
Operations Center



Cloud Services
VACANT

Connectivity and Vendor Admin.
Consulting and Support




**IT Service Management and
Disaster Recovery**
Taj Wolff

Voice & Data Support
Request, Change, Configuration, Incident, and
Problem Management
Disaster Recovery and Operational Continuity
Product & Services Catalog

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**IT Finance and Business
Operations**
Heather Slagell




Budget Analysis
Andrew Harrell

Budget and Planning
Billing
Forecasting and Analysis Reporting
Financial Modeling



IT Business Operations
Kathryn Maggart


Capacity Management
Software Store
Vendor Contract Management



Operator Services
Ronnie McDowell

Contact Center Services for University and
Medical Center

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Client Success
Kathleen Armour-Spitzer



Relationship Management
Kelly McGill-Barrett

Academic
Administration
Research

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**Office of Continuous
Improvement**
Josh Vincent




CRM Project
Jason Reusch



Product Solutions
Ben Frazee

Enterprise Application Management




Change Management
Amanda Roberts

Change Management
Communications





**Enterprise Program and Project
Management**
Fran Spurrier
Jennifer Mobley-Harris

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IT Service Delivery
Kevin Owen



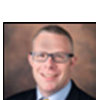
Support Services
Amanda Jacob

Tech Hub Walkup
Tech Hub Central
Tech Hub Dispatch
Process Improvement



**Desktop Engineering and
Lifecycle Management**
Chris Bransford

Inventory & Asset Management
Purchasing
Desktop Engineering



Classroom Technology
BC Hatchett

Audio Visual
Classroom Technology Support

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**IT Development &
Operations**
Ed Wisdom




**App. Development &
Integration**
Andy Green

Student Applications
Administrative Solutions
Identity Services
Research Development
Oracle Cloud
CRM
DAR
SailPoint




**Data Analysis & Platform
Operations**
Julie Catellier

Application Middleware
Enterprise Linux Applications
Research Platform Services
Integration Tools
Deployment Tools



Data Infrastructure
Brett Echerd

Data Warehouse Administration
Data Model Design and Analysis




Data Engineering
Shawn Taylor

Data Warehouse Development
Data Model Design and Analysis
Data Transformation

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Cybersecurity



Engineering and Operations
Bryan Mitchell

Threat Monitoring, Detection, and Response
Vulnerability and Systems Posture Assessment
eDiscover



Governance and Architecture
Masood Sidiqyar

IT Security Policy
Security Awareness Training
Compliance Assessment
Risk Assessment

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