Student Guidelines
Accessing applications remotely

Brightspace, Zoom, and YES are applications utilized by the university for remote online learning, collaboration, and communication. These applications are easily accessible using a web browser such as Chrome or Firefox.

For *Brightspace* assistance, visit vanderbilt.edu/brightspace
For general *Zoom* assistance, visit vu.edu/zoom

To access resources such as file shares or applications that are dependent upon the campus network, you will need to access Vanderbilt's virtual private network (VPN). You may access specific file shares and applications in your labs that require access to the VPN.

There are a few considerations when accessing university applications and resouces:

1. Multi-Factor Authentication (MFA) using the Duo application is required to access the VPN and some other university applications. We recommend using the Duo Mobile client on your phone or another handheld device for "Push" approvals.

NOTE: For more information about Duo or to download the app, please visit VUIT's MFA page on the VUIT website at: it.vanderbilt.edu/services/catalog/security/identity_and_access_management/Multi_Factor_Authentication.php

2. There are geographic locations which may have technical and/or legal restrictions related to internet access and/or the utilization of VPN.

Possible VPN Block Locations
Blocked countries may include China, Belarus, Iran, Iraq, Oman, Russia, Turkey, Venezuela, Uganda, and United Arab Emirates, among others.

Possible Blocked Websites
Zoom may be blocked, as well as streaming media sites like Netflix, Amazon, and Hulu.

For technical assistance with any of the above-mentioned services, please call VUIT at **615-343-9999** or submit a help request at **help.it.vanderbilt.edu**

V VANDERBILT UNIVERSITY® | Information Technology